

INTEGRATED HOME IMPROVEMENT SERVICES - MONITORING INFORMATION	2021-2022	Number of	Value of
DISTRICT - RIBBLE VALLEY	April 2021 to March 2022	Completed jobs	work
Total number of enquiries, resulting in:	703		
Number of Core Completed Jobs including Fundraising/Value of work	175	211	£51,920.53
Number of ongoing cases	29		
Advice and support only	7		
Number of Handyperson jobs/Rep Off Homecare/Security		78	£3,414.71
Handyperson jobs	32		
Security	6		
Repair Officers - Homecare full costs	40		
Affordable Warmth	0		
Independent Living Centre - Disability Aids	4		£60.00
Number of minor adaptations (non structural) completed (as listed below)		148	£5,322.86
Joinery/Plumbing	4		
Bannister rails	135		
Landin/grab rails	9		
Floor/ceiing pole	0		
Number of minor adaptations (structural) completed (as listed below)		210	£31,584.02
Steps/Other	139		
Outside rails	71		
Memory Matters - number of people/families supported	52		
TOTALS	703	647	£92,302.12
Client satisfaction - Ribble Valley 100% reponses	90.91%	found the service	Excellent
	9.09%	Very good	
	0.00%	Good	