

RIBBLE VALLEY BOROUGH COUNCIL

REPORT TO POLICY AND FINANCE COMMITTEE

meeting date: 24 JANUARY 2023
title: NEW CORPORATE STRATEGY 2023-2027 & PERFORMANCE REPORTING
submitted by: DIRECTOR OF RESOURCES
principal author: JAQUI HOULKER

1 PURPOSE

1.1 To update committee with information about the proposals for developing a new Corporate Strategy 2023-2027, and the reporting of related key performance indicators (KPIs).

1.2 Relevance to the Council's ambitions and priorities:

- Community Objectives – The purpose of the Council's Corporate Strategy is to set out the Council's vision and priorities for the borough, to outline how we propose to deliver them, and how progress will be measured.
- Corporate Priorities –
- Other Considerations –

2 BACKGROUND

2.1 Our Corporate Strategy sets out the strategic direction of the Council for any given period, providing a focus to ensure that the services we deliver meet the needs of our communities. The 2019-2023 Strategy has a four-year scope but is reviewed annually to ensure that it continues to reflect the changes to our priorities that occur over time.

2.2 Following the local elections taking place in May 2023 we will develop a new Strategy, which will have a four-year life span covering 2023-2027.

3 NEXT STEPS

3.1 2019-2023 CORPORATE STRATEGY

The strategy presently contains five corporate ambitions to address issues that matter most to the borough. our ambitions are deliberately limited to focus our attention over the lifespan of the strategy. Each ambition has a number of objectives, underlying priority actions, and key measures of success, which we use to monitor progress towards the achievement of the ambition. These ambitions, objectives, priority actions, and key performance measures will be reviewed as part of the development of the new corporate strategy.

3.2 PERFORMANCE REPORTING

Council performance is managed using the Pentana Risk – Performance Management System. During the past year there has been a number of staff changes across the council, including Heads of Service, who would normally input KPI data, therefore not all 2021/22 data has been input on the system and final year-end data for 2021/22 is presently not available. However, administrator and user training has been scheduled for the end of January / beginning of February respectively, and once training has been completed 2021/22 performance data will be updated and a year-end report generated and submitted to the appropriate committees.

3.3 2023 PEOPLES' SURVEY

Historically the Council has undertaken a Perception Survey (Residents' satisfaction) every two years dating back to 2000. The last Perception Survey was undertaken in late 2017

(reported in 2018), and the 2019/2020 survey was put on hold due to the COVID-19 pandemic. The Council is now looking to launch an online Peoples' Survey w/c 23 January (with findings being reported in mid-March prior to Purdah). It is therefore appropriate that a survey is completed with the aim of determining views on the local area, local public services, and the local community listening to views from those that live, work, study, and visit the borough.

4 RISK ASSESSMENT

4.1 The approval of this report may have the following implications:

- Resources – Financial implications of delivering the strategy are met from within existing budgets. Paper copies of the Corporate Strategy are printed in-house and therefore from within existing budgets.
- Technical, Environmental and Legal – None identified.
- Political – None identified.
- Reputation – It is important that Council ambitions reflect the concerns and needs of our communities. The Council will be undertaking a Peoples' Survey in January 2023. This consultation will inform our ambition setting. It is important that we deliver on these ambitions.
- Equality & Diversity - In line with the Council's approach to equalities. An equality impact assessment will be completed as appropriate for actions/projects within the Corporate Strategy.

5 RECOMMENDED THAT COMMITTEE

5.1 Agree to develop a new Corporate Strategy for 2023-2027 after the local elections, taking into account:

- findings from the 2023 Peoples' Survey, and
- 2021/22 year-end performance data.

5.2 Agree to the performance reporting as set out in the report.

PRINCIPAL POLICY AND
PERFORMANCE OFFICER

DIRECTOR OF RESOURCES

PF5-23/JH/AC
12 January 2023

For further information please ask for Jaqui Houlker, extension 4421