

RIBBLE VALLEY BOROUGH COUNCIL REPORT TO HEALTH & HOUSING COMMITTEE

meeting date: 6th June 2024
title: Environmental Health – Pest Control Income 2019 - 2023
submitted by: Chief Executive
principal author: Andrew Dent (Head of Environmental Health)

1 PURPOSE

- 1.1 To provide committee an update of the income generated by the pest control service over the financial years 2019 to 2023.
- 1.2 Relevance to the Council's ambitions and priorities:
 - Corporate Priorities - To ensure a well-managed Council providing efficient services based on identified customer needs.
 - Community Objectives – To seek to continually improve, ensuring that Council services are fit for purpose and customer focused.

2 BACKGROUND

- 2.1 Prior to financial year 2023, the Councils Pest Control Officer only carried out treatments for rats, mice and wasps. Any requests for the treatment of cockroaches, fleas, flies, beetles, moles, squirrels etc were declined. Advice was given where appropriate, but public members were advised to seek assistance from private contractors for such requests.
- 2.2 As of April 2023, the Head of Environmental Health decided to expand the types of treatments undertaken by the Council Pest Control Officer with their full support. It was concluded that offering a wider range of treatments will provide a better service to the public and should bring in more revenue.
- 2.3 A media campaign from financial year 2022 has also been carried out by the Councils 'Communications Officer' advertising the services of the Councils Pest Control Officer.

3 PEST CONTROL INCOME BETWEEN 2019 AND 2023 (FINANCIAL YEARS)

- 3.1 **Table 1** shows the income generated by the pest control service between financial years 2019 and 2023.

Table 1. Income Generated by the Pest Control Service Between Financial Years 2019 and 2023.

	2019 -2020	2020 - 2021	2021 - 2022	2022 - 2023	2023 - 2024
Wasp Nest Treatments (£)	2915	1253	5020	4632	9379
Domestic Treatments (£)	4623	4407	4568	5268	5271
Commercial Treatments (£)	1724	1176	1118	4620	5117
Total (£):	9292	6836	10,706	14,520	19,767

4. CONCLUSION

- 4.1 Reviewing the figures in table 1, indicatively, it appears that a combination of expanding the types of treatment undertaken by the pest control service and running a media campaign has seen a greater uptake of the service, especially in the areas of wasp nest treatments and commercial treatments; consequently, income significantly increased in 2023.

ANDREW DENT
HEAD OF ENVIRONMENTAL HEALTH

MARSHAL SCOTT
CHIEF EXECUTIVE

For further information please ask for Andrew Dent, extension 4470.

REF: Author/typist/committee/date