



Ribble Valley
Borough Council

www.ribblevalley.gov.uk

Ribble Valley Borough Council Cumulative Impact Assessment – an initial study relating to licensed premises in Whalley

REPORT

Principal Policy and Performance Officer
October 2024
Version 1 Redacted

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Methodology

The Cumulative Impact Assessment Survey was set up as an online survey with paper copies hand delivered to residents homes in the Whalley area and made available at the Council Offices reception in Clitheroe.

On 31 July 2024, the link to the survey went live and was published on the Council's website, it was also publicised via press releases, social media, Parish Councils, licensed premises, ward councillors and Whalley Chamber of Trade. Initial observations were also sought from the responsible authority. A ward councillor and parish councillor distributed 800 copies to what they described as "the core area". The survey closed on 27 September 2024.

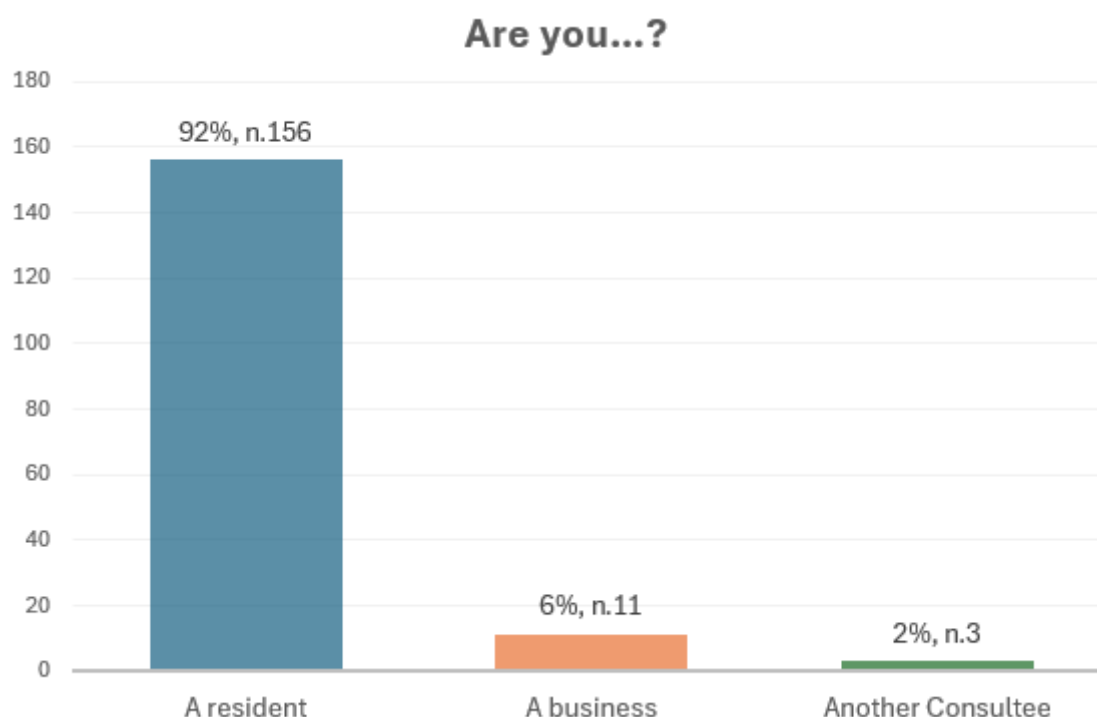
Both online and paper copy responses were received.

In total **166 responses** were received (84 online and 82 paper copies).

The Results

Q1 Are you a resident, a business or another consultee?

166 people responded to this question. 92% (n.156) replied that they are a resident, 6% (n. 11) replied that they are a business and 2% (n.3) another consultee.



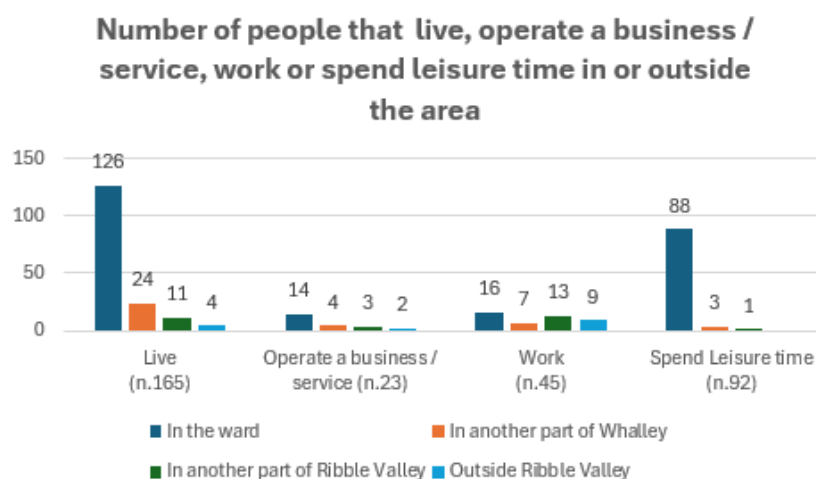
Q2 If another consultee, please give details

The three 'Another Consultee' responses were received from:

- Environmental Health (Nuisance complaints are frequently received by the environmental health department relating to licenced premises within Whalley).
- A friend / family member of two Whalley residents
- Someone who had previously lived in the ward

Q3 Do you live, operate a business / service, work or spend leisure time in or outside the area?

For this question responders were asked to tick all the options that applied to them.

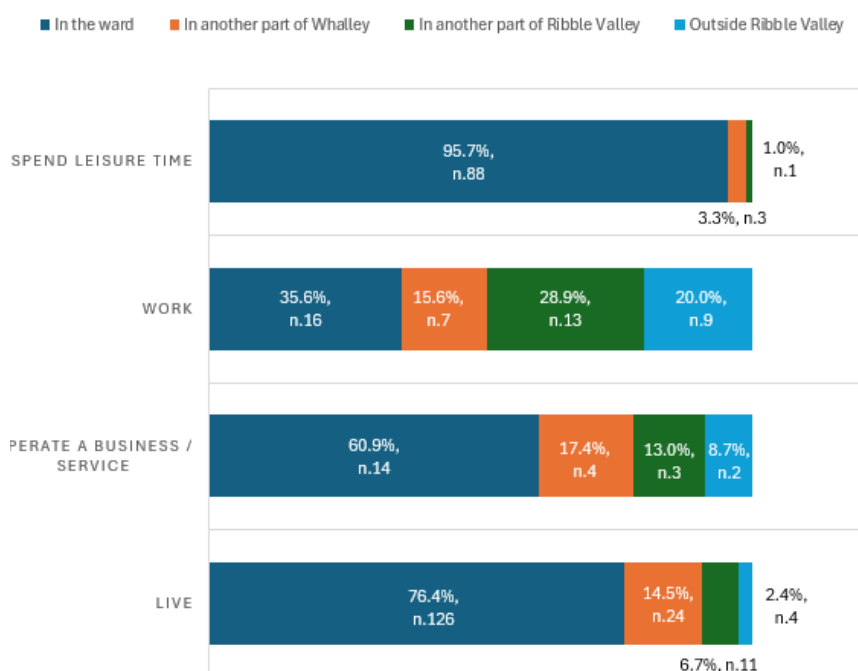


The majority of respondents 76.4% (n.126) said they live in the ward. 14.5% (n.24) people live in another part of Whalley, 6.7% (n.11) live in another part of Ribble Valley, and 2.4% (n.4) live outside Ribble Valley.

Of those who live in the ward 70% (n.88) spend their leisure time in the ward, 11% (n.14) operate a business / service in the ward and 13% (n.16) people also work in the ward.

10.3% (n.13) work in another part of the Ribble Valley. 5.6% (n.7) work in another part of Whalley

PERCENTAGE & NUMBER OF PEOPLE THAT LIVE, OPERATE A BUSINESS / SERVICE, WORK OR SPEND LEISURE TIME IN OR OUTSIDE THE AREA



Q4 If you live, work or operate a business in the ward please can you tell us your postcode?

154 people out of 166 included their postcode or a partial postcode in response to this question.

The highest response rates from the postcode areas covered the streets around Alta, previously known as Rendezvous / Rios on Accrington Road (BB7 9TD), The Aviary on Queen Street (BB7 9TA), and also from the streets including The Sands (BB7 9TL) which branches off from King Street (BB7 9SP and BB7 9SW) the main street where many of the licensed premises are located.

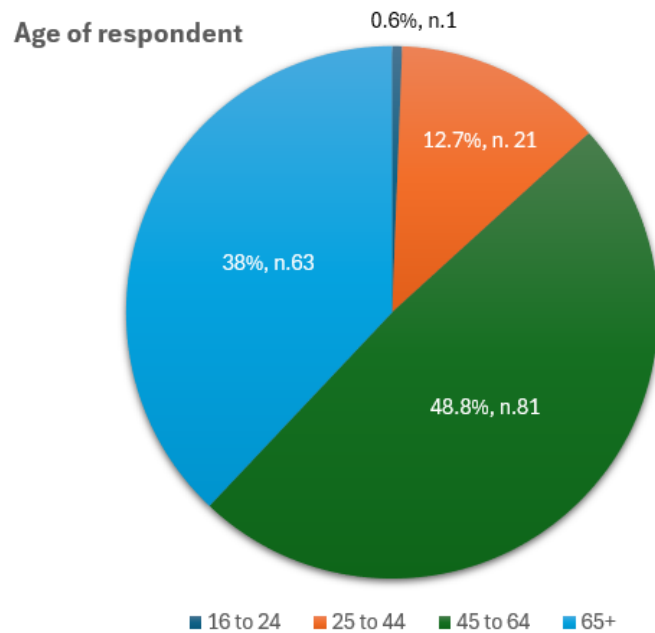
See Appendix A – Postcodes of Responders

Q5 What is your age?

166 people provided an answer to this question.

Out of the 166 responses received for this question, there is a relatively good response from across all age groups except those aged 16 to 24 with only one responder.

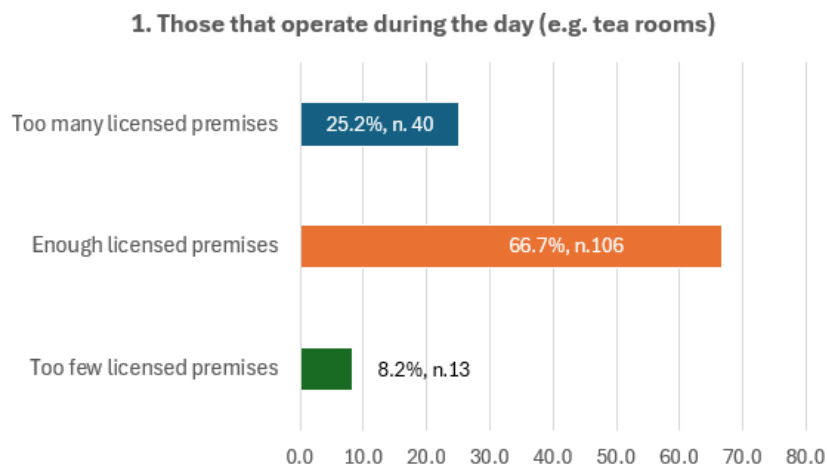
48.8% (n.81) people responded from age group 45 to 64, 38% (n.63) were aged 65+, and 12.7% (n.21) aged 25 to 44.



Q6 How do you feel about the number of licensed premises in the Whalley and Painter Wood ward area at the moment?

This question was broken down into two parts:

1. Those that operate during the day (e.g. tea rooms) – 159 out of 166 people answered this question.

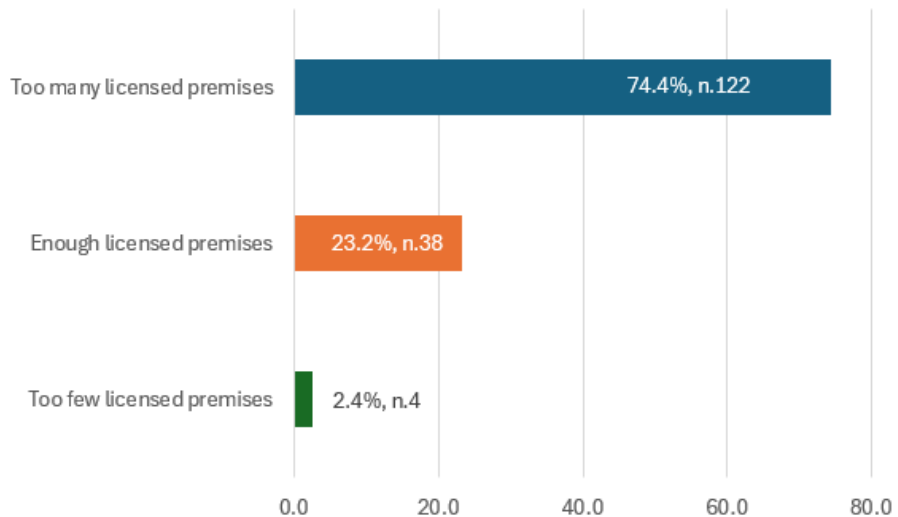


66.7% (n.106) of respondents feel that there are enough licensed premises that operate during the day.

2. Those that operate at night – 164 out of 166 people answered this question.

74.4% (n.122) of respondents feel that there are too many licensed premises that operate at night.

2. Those that operate at night

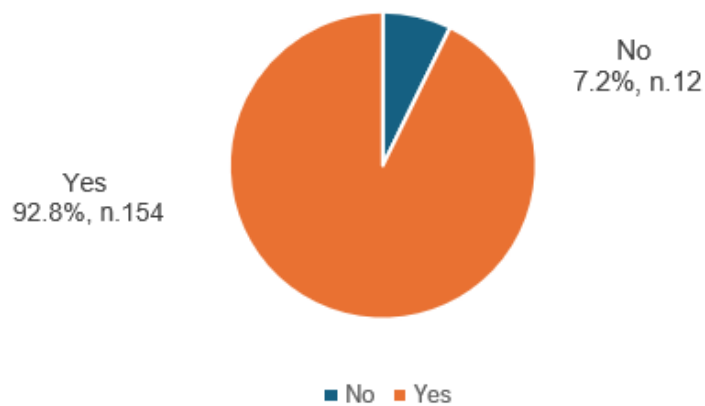


Q7 Do you think the Council's Licensing Committee should in future consider continuing to restrict the number of new premises given a licence in the area and the hours that a new premise is licensed to operate?

This question was also broken down into two parts with 'Yes' or 'No' answers:

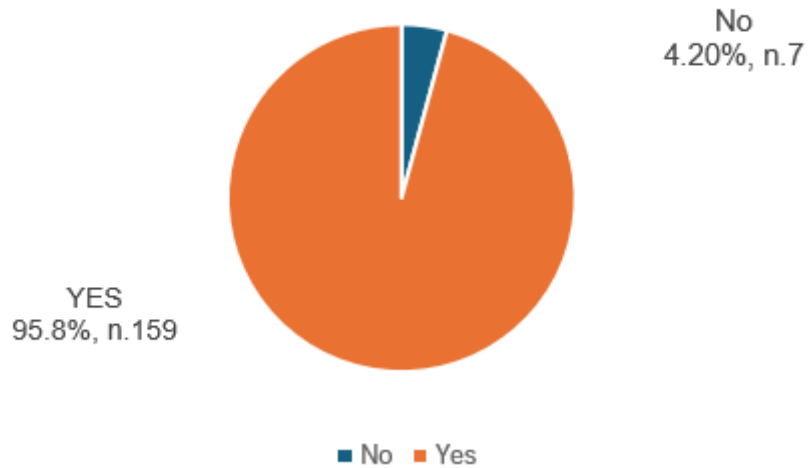
1. The number of new premises given a licence to operate in the Whalley and Painter Wood ward area - 166 responses were received for this question. 7.2% (n.12) responded 'No' and 92.8% (n.154) responded 'Yes', the Council's Licensing Committee should in future consider continuing to restrict the number of new premises given a licence in the area.

The number of new premises given a licence to operate in Whalley and Painter Wood ward area



2. The hours that a new premise is licensed to operate – 166 people responded to this question. 4.2% (n.7) responded 'No' and 95.8% (n.159) responded 'Yes', the Council's Licensing Committee should in future consider continuing to restrict the hours that a new premise is licensed to operate.

The hours that a new premise is licensed

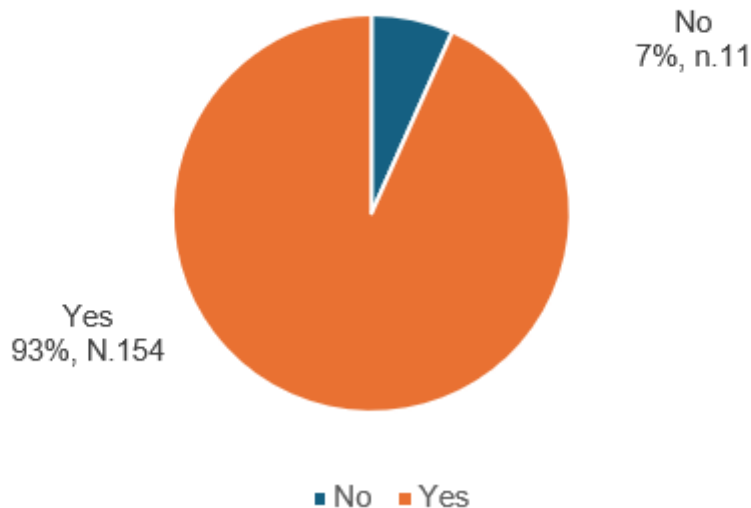


Q8 Would you support increased controls on the way new premises in the Whalley and Painter Wood ward area operate?

165 people responded to this question. 93% (n.154) of respondents would support increased controls on the way new premises in the Whalley and Painter Wood ward area operate. 7% (N.11) would not support increased controls.

Of the 93% that responded 'Yes' to this question the majority were aged between 45 to 64.

Would you support increased controls on the way new premises in the Whalley and Painter Wood ward area operate

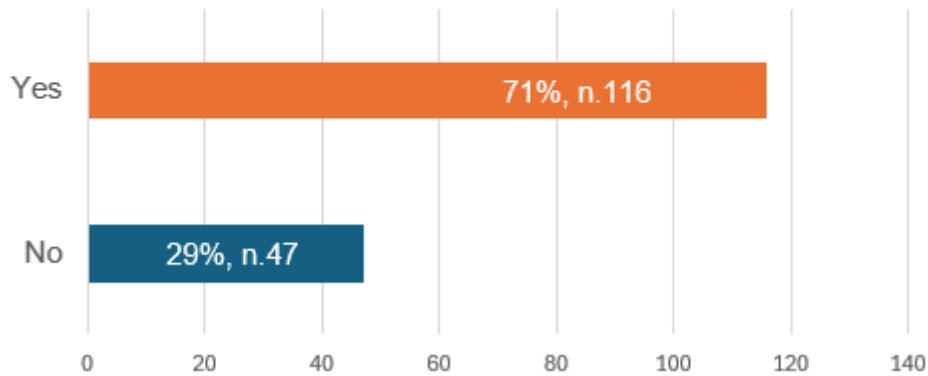


Q9 If you support retention of the CIA, do you agree that it should only apply to applications in the village centre as depicted on Map 2 on the website?

163 people out of 166 responded to this question.

71% (n.116) of people answered, 'Yes' for this question, of whom the majority had answered "Yes" for question 8, that they would support increased controls on the way new premises in the Whalley and Painter Wood ward area operate.

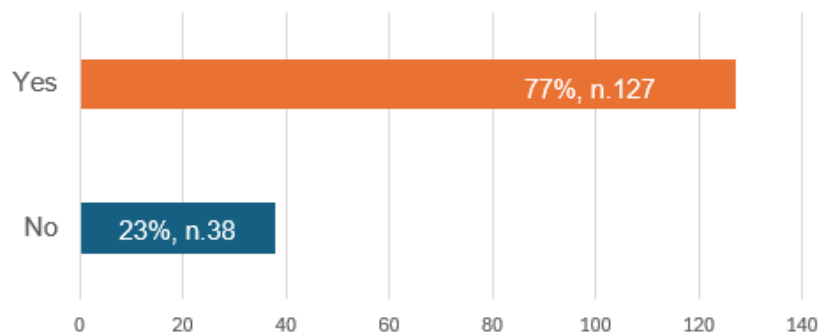
If the CIA is retained, do you agree that it should only apply to applications in the village centre as depicted on Map 2 (Appendix 3)



Q10 Have you been affected by the cumulative impact of the number of licensed premises in the Whalley and Painter Wood ward area?

165 people out of 166 responded to this question.

Have you been affected by the cumulative impact of the number of licensed premises in the Whalley and Painter Wood ward area



77% (n.127) of respondents answered that they had been affected by the cumulative impact of the number of licensed premises in the ward area.

Of those who answered 'Yes' to this question, 93% also answered 'Yes' to question 8, they would support increased controls on the way new premises in the Whalley and Painter Wood ward area operate.

Q11 If yes, please provide further information of how you have been affected (this may include details of public nuisance, damage or harm to you or your property), time of day and the location (by street/road name) of any incident.

Those that answered 'Yes' to question 10 were asked to provide further information about how they had been affected, this could include details of public nuisance, damage or harm to themselves or their property. 131 comments were received, responses included the following topics:

50% (n.65) of those that commented said that music either late at night or in the early hours is a considerable nuisance.

41 respondents (31%) commented that the number of people, including large groups of drunk and disorderly people, causes public nuisance and disturbance.

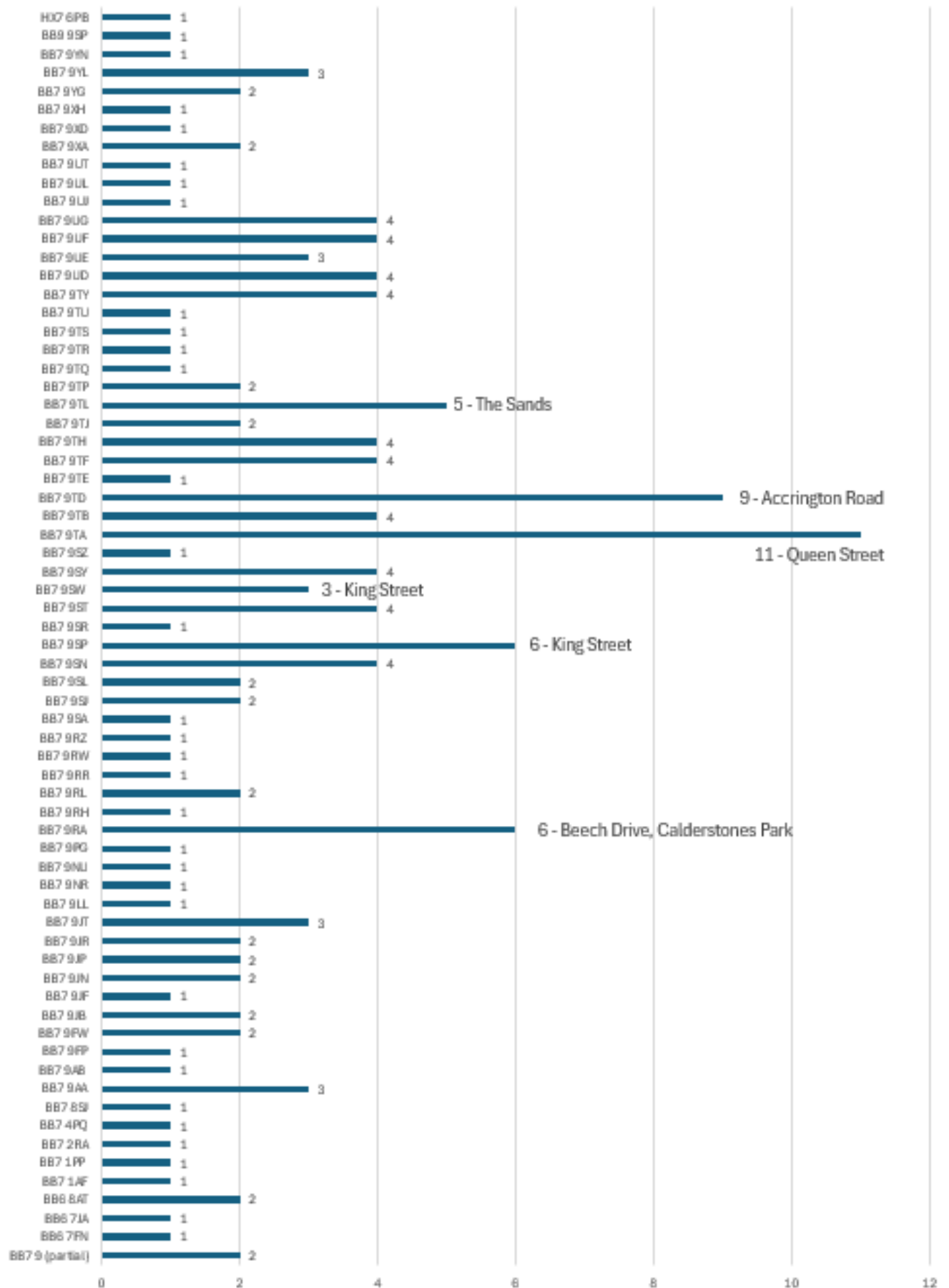
12% (n.16) of respondents included King Street in their response as it often has vomit, broken glass, empty bottles and glasses, food waste and associated packaging strewn along the street, with bins overflowing.

29 respondents (22%) referred to Whalley as the 'village' in their responses for this question. Their main concerns were public nuisance and anti-social behaviour, abuse or harm to residents and their property. The impact of visitor parking and cars being left overnight, taxis double parked or stopped in the middle of the road.

See Appendix B – Question 11 Verbatim Comments (Some words have been redacted for anonymity).

Appendix A - Postcodes of Responders

Postcodes of Responders



Appendix B - Question 11 Verbatim Comments

(Some words have been redacted for anonymity).

No	Q11 If yes, please provide further information of how you have been affected (this may include details of public nuisance, damage or harm to you or your property), time of day and the location (by street/road name) of any incident.
1	<p>1/ Our property has been damaged on several occasions.</p> <p>2/ The large crowds that gather drinking outside The Whalley Wine Bar from early afternoon and all evening when they are open is detrimental to the village. Older residents find it intimidating and are frightened to come out of their homes and walk around the village just by the sheer volume and noise. Also visitors/shoppers don't come into the village anymore because of it. I am neither elderly or a visitor, but I also find it very disconcerting if I have to walk past and now choose an alternative route to avoid the masses.</p>
2	<p>9pm - 2am Queen Street, Friday and Saturday nights.</p> <p>Anti-social Behaviour: Sickness, swearing, lewd behaviour, intimidation by drunk customers, littering of street- glass, vomit, bodily fluids, pizza boxes, cans, liquid nitrogen containers. Shouting crowds waiting for taxis on Queen Street.</p> <p>Harm to me: Lack of sleep, anxiety about the approach of the weekend. Unpleasant messages from managers. Inability to carry out responsibilities properly after a weekend of disturbed sleep. My life is governed by what the Aviary is doing every weekend.</p> <p>Street: Speeding traffic (showing off with loud engines). Misuse of one-way street. Taxis waiting for customers. Premises encouraging over indulging.</p>
3	<p>A man openly weeing in broad day light 8pm on the bridge over the river (main road). A fear to walk dogs in the centre of Whalley after a certain time on the Friday & weekend</p>
4	<p>Affected by not wanting to go into Whalley at night anymore. Lived here 20 years and enjoyed village life. Too many loud rowdy bars. No where to enjoy a quiet drink anymore. Full of youngsters out of town folk taking drugs being sick and fighting. Bouncers on pub doors not attractive really is it? Not the village it was. We are seriously considering moving after such a long time.</p>
5	<p>After 5pm, it is very intimidating to walk through Whalley along with rubbish, vomit and vandalism. Sunday morning it generally looks like a bomb site now. It would not send my kids to the shop anymore on a weekend afternoon / evening.</p>
6	<p>Alta [REDACTED] very noisy. Police attend regularly, lots of taxis outside the house and we find lots of people coming into Whalley drinking, shopping and parking outside the house, and we find it difficult to park at any time of day now because businesses tell people to park on Accrington Road so there is no room for residents, the street should be made for resident only permits.</p>
7	<p>Although we do not reside in the centre of Whalley it saddens me greatly to see the damage caused when walking through early morning - usually Saturday/Sunday morning. Residents try their best to keep the village looking its best and take pride in this. When speaking to the bar staff within the village it seems that those responsible are often from out of town. It would be my view that the pub watch scheme is implemented in the village.</p>
8	<p>Anti-social behaviour, shouting and swearing loudly early hours ,littering in garden, beer can takeaway boxes etc. Woodlands Drive/ Manor Road Whalley</p>
9	<p>Anti-social incidents whilst socialising in Whalley</p>
10	<p>Antisocial behaviour. Drug paraphernalia (Broad Lane/Sands). Litter. Noise.</p>
11	<p>As a resident of Queen Street since 1994, I can honestly say I am appalled that Ribble Valley Council have left us to deal with the nightmare that is the Aviary formally Brady's, it is shocking that you have ignored all complaints over the years about the noise from the venue the music or singing volumes, the horrific noise from customers crowds hanging around outside intimidating for residents to walk through or go about their daily business, often heavily under the influence of drugs and alcohol and presenting with aggression, screeching, shouting, chatting loudly with the bouncers, taking drugs in our back alleys or loitering or having sex etc,</p>

taxi drivers pipping frequently on queen street that they are outside ready to collect, feeling unsafe on our own street.

As the noise and disturbance has affected my mental and physical health over the last ten years the only satisfactory solution for me is too, leave my home on a Friday and head to a quiet location in nearby places like Settle to camp in a peaceful field, with no nasty dangerous drunk idiots swarming up and down, to ensure I get some sleep, this isn't a practical solution and is expensive, when if the council had removed the licence we wouldn't be having to endure such a negative stain on our once lovely residential street!!!

12 As a resident on King Street [REDACTED], I have a vested interest in the well-being of our community and the continued success of local businesses. While I recognize the challenges associated with the concentration of licensed premises in Whalley and Painter Wood Ward, I believe that with thoughtful regulation and responsible management, we can address these issues while fostering a vibrant, thriving local economy.

Current Situation and Concerns:

Noise Disturbances: The collection of waste skips by SUEZ from licensed premises and also clinical waste bins from the dentists at around 5 AM causes significant noise disturbances. The smashing sounds reverberate around the village, disrupting residents' sleep and peace.

Litter Issues: On Sunday mornings, King Street often has food waste and associated packaging strewn along the street, with bins overflowing. This litter problem is primarily linked to Romero's, the only late-night takeaway in the area.

Transport Challenges: Many late-night revellers struggle to find transport home, leading to fierce competition for taxis. However, the presence of Uber drivers in the area is a positive development as it allows for more precise pick-up times and locations, helping to alleviate this issue. However, problems persist with taxis dropping off and picking up passengers on the mini-roundabout, causing traffic issues.

Noise from Licensed Premises: At The Aviary, there are ongoing issues with noise, especially at the entrance, which could be mitigated with the installation of acoustic Harris fencing.

Suggested Solutions:

Waste Collection Restrictions: Implement a restriction on waste collection times, particularly for the emptying of skips and clinical waste bins, to prevent collections before 7AM. This would significantly reduce noise disturbances during early morning hours.

Litter Responsibility: Make Romero's, the late-night takeaway, more accountable for the litter they create by ensuring they clean up food packaging and other waste in the vicinity of their establishment. Additionally, enforce stricter waste management practices, such as providing more bins and ensuring they are adequately maintained.

Transport Improvements: Encourage the use of Uber and other ride-hailing services to reduce the competition for taxis and improve safety by ensuring precise pick-up times and locations. Additionally, designate specific drop-off and pick-up zones away from the mini-roundabout to ease traffic congestion.

Noise Reduction Measures: Install acoustic Harris fencing near the entrance of The Aviary to mitigate noise disturbances for nearby residents. This could help balance the needs of the business with the peace and quiet required by the community.

Balancing Business and Community Interests:

While I support the continuation of the Cumulative Impact Assessment (CIA) to ensure that the licensing objectives are met, I also advocate for a balanced approach that does not stifle the growth of responsible businesses that contribute positively to the community. With proper controls and community-focused solutions, we can address the current issues while allowing businesses like mine to thrive and enhance the local economy.

I believe that by working together—residents, businesses, and the council—we can create a Whalley that is both vibrant and peaceful, where businesses can flourish without negatively impacting the quality of life for residents.

[REDACTED]

13	As I live in [REDACTED] in the centre of Whalley. I am aware of the increase in public Fri and Sat night and afraid sometimes of going out plus urinating around and near my parked cars.
14	At weekends Whalley can be a very intimidating place with drunks roaming the streets and exhibiting challenging behaviour. This is exacerbated in the early hours when taxis are looking for their fares.
15	Both myself and some local friends who used to enjoy going out to restaurants and pubs feel that the centre of Whalley has now become an intimidating no-go area on Friday and Saturday evenings in particular due to the sheer numbers of inebriated people circulating in the village, coming from as far away as Blackpool. Once the pubs and other licensed premises in the centre of Whalley close, people migrate to the later opening premises on Queen Street and Accrington Road. This causes noise, distress and anti-social behaviour on residential streets, which keeps some residents awake until the early hours of the mornings virtually EVERY WEEKEND OF THE YEAR. Once people arrive /leave premises operating as nightclubs in large numbers such establishments (even those with the very best of intentions) are unable to control the behaviours of drunken people, shouting, vomiting, fighting, causing damage to property, banging on doors etc. Added to this disturbance is the noise from taxis operating in the area- radios, music, slamming doors, driving wrong way up one way streets etc. The cumulative impact of this on residents affected by this intolerable situation is leading to physical and mental health problems for residents. Some people have had to move away or go away at weekends, and for those who need to get up for work at weekends extreme tiredness. The CIA needs to be renewed and address these issues which are spoiling our otherwise beautiful village.
16	Breeze block from nearby building work thrown through front window late Saturday night
17	Bringing in to the Village a lot of teenagers who make an awful lot of noise and a general nuisance.
18	Church Lane - damaged vehicles, beer bottles in window boxes and vomit on pavement. Late night (post-midnight) noise, parking issues. Whalley is becoming a "dinking destination"!!
19	Comment after Q3. Why has not everyone in the village received this information? They all pay rates!!! Comment Q9. It should apply to all applications. Comment Q11. It is no longer safe to walk into the village on Friday, Saturday, Sunday nights. Too many noisy individuals wandering between pubs and clubs. The late night closing times need reducing now!! The Councils Licensing Committee have caused the problem!!
20	Comment Q10. From a point of parking - cars left near our homes very often overnight due to people socializing. Comment Q11. As stated the parking issues.
21	Comment Q7. Do you think the Council's Licensing Committee should in future consider continuing to restrict ... The hours that a new premise is licenses to operate - to zero. Comment Q10. Very bad parking habits - obstructing drives etc. Comment Q11. Noise, litter thrown in garden and driveway. A bottle of wine damaged the back of my car in its closed drive/parkway. Kept awake /or/ wakened by cars and people shouting to friends all hours of night. Slamming car doors and 'racing' noisily off etc. etc. etc. [REDACTED]
22	Comment Q9. I would like the CIA to Cover areas covered by Map 1 and Map 2. Comment Q11. Farmers' Market Swan Car Park - 3rd Sunday each month - Live music from approx. 11am to 4pm is much too loud and can be heard inside my house even with doors and windows closed. Noise levels need to be reduced or (preferably) ceased. Visitors behaving in a drunk and disorderly and offensive fashion (i.e. staggering, aggressively shouting and swearing) on a Sunday afternoon around Manor Road / Accrington Road. Proximity of housing to village centre means residents have to endure loud music an raucous shouting every Friday and Saturday evening, especially in Summer. NOT ACCEPTABLE!
23	Constantly woken up by drunken people staggering home arguing or being lairy (and have been for 32 years at this address, [REDACTED], and 21 years at my previous address on Queen St, won't walk my child through the centre (king street) as people are drinking in public along the main street all day and don't want him exposed to that culture of normalising alcohol and can even hear some venues music systems in Billington (painter wood area)

24	Continuing and repeated problems from The Salvage House - Loud music, operating beyond approved hours, anti-social behaviour after closing, bottle emptying late after opening. Repeated complaints being made. Little or no action taken.
25	Difficulty driving home at night because of taxis and people walking in the road.
26	Driving through the centre at weekend during the night - people walking in the road, falling into the road. People vomiting on the streets. People shouting and messing around. Taxis just stopping anywhere to pick up and drop people off. Taxis speeding through the village. Village has become a posh Blackpool!!!
27	Drunken people in the village centre causing a nuisance. Antisocial behaviour
28	Excessive noise - Clitheroe Road / King Street. Parking. Anti-social behaviour.
29	Excessive noise caused by people arriving / leaving premises. Unsightly overflowing of bins outside Co-op car park - causing possible health hazard - encouraging rats etc.
30	Excessive noise on Friday and Saturday evenings until the small hours, from revellers entering and leaving the Aviary premises on our one-way, narrow, residential street. Many of these patrons have obviously already been drinking when they arrive. Noise disturbance includes shouting, screaming, arguing, occasional fights, taxi noise and door slamming. We are unable to have bedroom windows open in the warmer weather. Patrons simply ignore a notice asking them to respect the neighbours. The 2003 Licensing Act states that residents have the right to peace and quiet in their neighbourhood. The cumulative effect of the Night Time Economy denies us this right.
31	Excessive swearing, vandalism feeling intimidated by large groups. Indiscriminate parking by taxis. In addition when village is described as wild west, action needs to be taken.
32	Feel restricted and unsafe moving around the village at weekends and evenings with volume of people for size of village.
33	Fortunately I live in a 'tucked away' spot. However, due to past experience (reported last CIA) I completely avoid the centre of Whalley Friday-Monday. However, along with other residents I have been affected by the horrific news report regarding drinking premises, anti-social behaviour and the impact upon Whalley residents in the Daily Mail. (Plus other publications). It was heart breaking to read the comments section where readers recalled pleasant memories/experiences of Whalley and how the over proliferation of licensed premises has changed it. It seems outrageous that despite the previous CIA's nothing changes!!
34	General anti-social behaviour and noise
35	General public nuisances on the morning of the night before. Litter, vomit, etc.
36	Hearing many stories from distressed friend and mother-in-law, who live on or near Queen Street. Both of them frequently try to stay elsewhere at weekends, including my house, to escape from the noise and rowdy behaviour on Queen Street and Accrington Road. I grew up in Whalley and my parents were also affected before they died - yobs would come up from Whalley Abbey and cause trouble outside their house on Station Road. The recent Guardian article shows how much Whalley has been spoiled.
37	I am now less likely to visit the village in evenings given the number of people coming into village intent on boozy night out, a lot from a distance away, this has only become an issue when late licenses were granted . In past when pubs shut people went home or went into the club, now it's spilling on streets all night. I've even seen fights in street on a Tuesday night. There's amazing businesses in Whalley who should be supported and would love to see more eateries rather than just bars, that will change offer & vibe in village and remove it seen as just a pub crawl. Allow new venues that offer food & remove license after 11pm....problem solved !
38	I don't like to go into the centre of Whalley in weekend evenings due to the number of alcohol related incidents that I have witnessed or heard about. Despite this I have still seen police attend to deal with drunken fights outside Whalley wine bar even on a Sunday evening. I have witnessed many people walking in the road outside Jacks bar where the pavement is narrow. I have had to avoid vomit on the pavements.
39	I had to move away from my home of many years due to the effect on my mental health. The effect of the noise and antisocial behaviour continuing into the early hours of the morning was making me ill. The noise disturbed my child who has additional needs which was the most upsetting part of it all. I've had times when I've felt too intimidated to open my front door having

	to use the dark back alley which is a risk in itself. I had to shut my blinds in the day to stop people looking into my house and making us feel unsafe.
40	I have experienced public nuisance, and disturbances from when I lived on the main street in Whalley. Avoidance of Whalley centre in the evenings from Thursday to Saturday, due to the gathering of large crowds of drunken people who are very intimidating. I have witnessed aftermath of damage the next morning in Whalley centre. the above applies to King Street, Whalley Road and Accrington Road mainly
41	I live in Church Lane in the church side entrance just behind The De-Lacy. People taking drugs congregate around every Thursday - Sunday, talking, screaming causing a nuisance, fighting, swearing, vomiting, having sex in the church yard. It's awful. I had the same in Queen Street with Brady's, so I moved then the De-Lacy got took over. Now it's a young person yob pub open till late it's a disaster. Please help. A reduction of hours!
42	I live on King Street within one hundred yards of the village centre and every Friday and Saturday night the noise is unbearable for several hours with drunken people shouting, vomiting and urinating. Continual rowdy behaviour for several hours. Also, taxis illegally plying for custom.
43	I often park on the co-op carpark at weekends to nip in the shop. I also frequently drive through Whalley centre on my way home. I regularly observe unwanted behaviour and feel deeply sorry for the residents who live in that vicinity. I have walked past grown women drunk and urinating in the car park of the co-op and shouting and screaming from groups of male and females coming out of clubs and pubs. It seems to be getting worse. I just can't understand how this is allowed to continue and be encouraged through licensing, when this is in a residential area. I really hope that the council take on board the comments because it is ruining Whalley, and it is becoming a little intimidating in the evenings.
44	I will not venture near the central parts of the village on weekend evenings and at no time past 9pm as I have been subject to anti-social behaviour and it is very unpleasant to be involved in. Large groups of drunk and loud people are a blight on our village. Premises are still being licensed regardless of the rules. Jacks bar was supposed to be selling food. There is the new bar above PLM fitness and now the Nab Lab in what was supposed to be an ice cream shop.
45	I would not want to be out in the centre of Whalley after 9:30 in an evening due to revellers coming in from towns elsewhere.
46	Increased parking on Woodfield View / Princess Street, noise and more difficult access late at night on a Friday / Saturday to Woodfield View along King Street between Princess Street and the mini roundabout, the bottom of Accrington Road and Queen Street.
47	King Street - late night disturbance, excessive noise. Broken glass. Taxis! Also using Vale Gardens to urinate.
48	King Street/ Co-op Car Park and other areas around the centre drunken people in the roads and fights. Towns locally to Whalley come to Whalley for fights as they know there are no police. People trashing the streets, general noise issues. Doesn't feel safe for young people to go through Whalley even early evening at the weekends.
49	Late night music kept awake in the early hours.. Street noise.
50	late night noise and altercations between people, occasional fighting at the weekends. Vomit on pub pavements and a lot of litter. Loud music from cars within village.
51	Late night noise nuisance, drug paraphernalia strewn over our streets, used condoms in our church yard and vomit all over our pavements. There is ZERO police presence in our village, ASB is allowed to go on unabated despite the police knowing that there is a huge problem with this.
52	Late night noise!
53	Late night noise, parking in my street,. Sick and broken glass on roads and pavements, half-filled bottles and glasses. I do not feel safe going out alone at weekends. Awareness of fighting at weekends.
54	Late PM and early AM noise from George St.
55	Litter / food trays outside my property. Night time. The Cloisters Whalley.
56	Litter and vomit all along Accrington Road, CO-OP car park and outside Romero's. Also around Doctors Surgery. Drunk people coming up Sydney Avenue not knowing it's a dead end. Very noisy vehicles speeding up Accrington Road at night.

57	Live on Woodfield View, near to The Aviary and Rendezvous. 3/4 nights a week far too much noise and rubbish left behind.
58	Loud intrusive music into the early hours and loud noisy people leaving adjacent licensed premises, both affecting sleep patterns and mental health. Lack of respect for personal property (trashed window boxes, drinks and glasses left under car, vapes and food trays left on window sills). All on Queen Street over several weekends. Fights in the street when an ambulance was here to take me to emergency hospital late at night requiring intervention from paramedics (February 23rd 2024).
59	Loud music from the De Lacy Fridays & Saturdays. Late night/early morning noise from patrons of the De Lacy, Salvage House & Alta less so from other licenced premises. Appalling behaviour from hen parties, stag nights and other such gatherings. Late night/early morning bad language, vomiting & urinating on King Street.
60	Mainly traffic during peak weekend periods - particularly taxis with no real taxi rank, resulting in turning illegally / laying over and blocking access points. If a suitably sized and located taxi layover / rank could be designated in the considerations it may relieve the issues
61	Moved to Whalley in February disappointed with the licensed premises not being responsible for cleaning up glass, bottles and sick from outside their premises.
62	My family no longer feels comfortable even driving through Whalley on Friday or Saturday night. This was caused by a very drunk women wandering into the main road, screaming abuse at my family and punching my wing mirror - not what I expect to see in a small community.
63	My parents live in Whalley [REDACTED] and I stay there frequently. The noisy rowdy behaviours from licenced premises allowed to be open after midnight spills out as far as the mini roundabout up there and has woken me up on numerous occasions I also have colleagues who live near the Aviary [REDACTED] who have had to resort to buying a motor home and going away each weekend (including Sunday when there is bottomless brunch at the Aviary) to escape from the noise and anti-social behaviour of people leaving the Aviary (eg urinating in their garden) and unable to sleep at night with the volume of the music so high and the owners refusing to reduce it/ responding in a physically and verbally threatening manner when asked to do so. Ribble Valley Licensing Council should be checked in for a weekend at the hotel opposite so they can live what these poor residents are living on a weekly basis.
64	N/A
65	No harmful impact, good to see the villages alive and attractive to visitors, economically and culturally. It feels that we are at a fulcrum- this could easily be tipped into something less benign.
66	Noise - people screaming and shouting in the early hours. Cars racing up and down Manor Road, Manorfields.
67	Noise - Vomit & broken glass on footways
68	Noise and car parking in my road - from 10pm onwards.
69	Noise and people urinating on our door steps. Taking of drugs off our bins.
70	Noise and public nuisance including infrequent large scale disorder including large fights violence against the person and sexual assaults are frequently reported to the police and licensing authority by residents particularly in close proximity to the Aviary on Queen Street. This is the source of much anti-social behaviour related to the Night Time Economy especially Noise pollution and raucous behaviour of clientele entering and exiting the premises under the influence of drink. Residents have reported drug taking, indecent behaviour and vandalism damaging cars and property and debauched behaviour with clientele relieving themselves in the street and in residents front gardens. Abusive and sometimes violent behaviour is common.
71	Noise at night time. Sometimes really noisy affecting myself and my children sleeping.
72	Noise at night when staying is terrible
73	Noise at night. People walking past our house in the early hours shouting. Parking is an issue at weekends. People leaving their cars. Struggling to visit / access our drive.
74	Noise carried in the evenings from the licensed premises on King Street. Public toilets on King Street left disgusting and damaged.

75	Noise disruption in early morning. Traffic issues and parking with cars parking on / on restricted areas.
76	Noise disturbance at night - every weekend - Queen Street parking impacted - people who go to and work in shops and bars. Need resident permit parking.
77	Noise Fri & sat 3am - 4am.
78	Noise late at night. Sick on pavements from too many drunks
79	Noise levels and disturbance on Queen Street and King Street.
80	Noise nuisance, regularly woken on Friday, Saturday and Sunday night/early morning by drunk and disorderly behaviour - shouting/fighting. Had beer bottles thrown at house, vomit on front door step and pavement, car had eggs smashed over. Parking is almost impossible due to the amount of people that come into the 'village' to eat and drink. Noise from nightclub unacceptable caused by people leaving in the early hours, can be frightening, fearful for safety of property and vehicles.
81	Noise nuisance, sound of 'live' music, increased litter, speeding traffic / taxis.
82	Noise on Saturday night until after midnight.
83	Noise until the early hours of the morning with shouting, bad language, aggressive behaviour. Urinating against house walls, taxis banging doors. Excessive noise due to loud music with certain establishments having doors and windows open, groups gathering. All of which have affected both my mental and physical health.
84	Noise, glass - broken, sick on pavements, sick on car, drug detritus - parking at weekends, unsafe on street alone at weekend.
85	Noise, nuisance, taxis, late night revellers, litter, some damage to property.
86	Noise, rowdy drunken behaviour, sick on pavement from too much alcohol, and have been wakened on several occasions. Parking outside my property to go into village and swearing and loud music from car radios. Parking a nuisance, especially over weekend periods.
87	Noise, security.
88	Noisy traffic at night (taxis mostly).
89	Nuisance complaints are frequently received by the environmental health department relating to licenced premises within Whalley.
90	Occasionally noisy.
91	██████████ Deux Amis, has been subject to a burglary in the early hours of the morning. Unconnected to night time trade on George Street, Whalley
92	Parking on street should be restricted to residents only. Cars left overnight cause lots of parking issues.
93	Parking on the street some until early hours 3-4 o'clock, shouting and banging doors. Manor Road area.
94	Parking. Noise when walking to and from railway station. Litter / vomit. Broken bottles and glasses (discarded). Even on times campervans parking overnight on carpark Riddings Lane.
95	People going home screaming and shouting at 4AM in the morning.
96	People shouting at me when walking/driving by later on at night, eg 10pm, on King Street. Fights on King Street in evenings/night time on King Street. Danger of people falling/staggering into the road on King Street and Accrington Road- this is during daytime hours, eg 5pm, on Saturdays and late at night as well eg from 10pm-5am when we drove to the airport on Friday and Saturday nights. Litter in the mornings (takeaway boxes, empty cans/bottles) and broken glass on the floor when taking my children to the village school.
97	Previous correspondence sent between 02/01/18 and 28/12/22. The current situation remains comparable. For the sake of our physical and mental health it has been necessary to take both additional security and sound proofing action to protect ourselves and property.
98	Problems with taxis, litter, people generally being lairy.

99	Public nuisance - crowds of young people coming to Whalley by train from surrounding towns and villages. They create noise and disturbance late at night at the weekend. Increased difficulty in parking during the day, and worse when school traffic is included. Whalley is now seen as a place to come to and drink with easy access to public transport which is good for business but not in the numbers at weekends in particular!
100	Public nuisance in the form of noise from 'music' as well as rowdy visitors, litter, vomit etc. means it is impossible to sleep particularly Friday and Saturday nights. Also quite open and extensive drug taking and distribution in church yard.
101	Q8 Comment: Would also welcome and expect overt activity from RVBC and Police to deal with ongoing ASB, breaches of licensing activity and overt drug dealing / taking in pubs and streets. Q11 Comment: Regular drug dealing/ use in The Salvage House, The Dog Inn, The De Lacy and No. 59 King Street. Littered with vomit and rubbish over weekends. Illegal taxi activity most weekends. Summary of complaints included 2021-2024. 54 incidents / noise nuisance at The Salvage House.
102	Q8 does not provide enough detail to answer - there is nothing stating what the increased controls are.
103	Rios now (Alta) should not be open until 4am plus The Aviary on Queen St causes problems. Broken glass, sick, bottles. Noise Manor Road area can hear noise. It's a village not a town centre. Rios and Aviary should be shut down.
104	Rowdy anti-social behaviour late at night, King Street.
105	Rowdy behaviour, horrible to walk in the village at night. Feel uncomfortable and fearful. Noisy people late at night. Loud music from the Salvage Yard in particular.
106	Sleep deprived weekends due to street and music noise.. Queen Street Friday and Saturday nights. Weekly.
107	some evenings, especially in the winter months, it can be really intimidating using local amenities, with lots of groups hanging around outside of pubs, especially De Lacy. I like to jog in my village but feel at risk from drugs users around the pubs and back of The De-Lacy.. I often drive through the village only to have to avoid drunk people in the road and none of them are even local to the area. I see mini-buses dropping off groups from Burnley or Darwen, attracted to Whalley because of the pub crawl element. It's really upsetting because it used to be a lovely place to live.
108	Speeding taxis along Whalley Road, Billington. Dangerous speeds by the top of Dale View. Need a speed camera before anyone is killed! Antisocial behaviour in Whalley at night puts us off going there in the evenings. Litter, vomit, graffiti blights Whalley and surrounding areas.
109	Taxi problems between 2000-2006 that have now been resolved.
110	The centre becomes rowdy with people from outside the area holding stag and hen parties. It can become an uncomfortable place to be.
111	The CIA definitely needs renewing. The proliferation of licensed premises in Whalley has detrimentally changed the nature of the village and it is negatively affecting our quality of life. Moreover, it isn't just the quantity of licensed premises that is causing the problem, it's the irresponsible and arrogant way that some licensed premises behave by exploiting the terms of their license. Some knowingly and persistently cause a disturbance to residents who live nearby by playing loud music into the early hours. The Aviary on Queen Street is one such example. Licensed premises that insist on playing thumping loud music shouldn't choose a residential street where they are surrounded by houses to operate their business, and then be surprised, defensive and unpleasant when residents who live nearby are upset because they can't get to sleep. There was a time when holding a license was considered a position of responsibility and pride, and for some it still is. It's such a shame that the license holders who are being inconsiderate are spoiling it for everybody. The Licensing Act 2023 requires licensed premises to be 'accountable for managing the noise'. 'Managing the noise' doesn't mean accusing residents, who complain because they are being disturbed night after night, NIMBY's. As well as bad publicity, this situation is causing bad feeling in the village and spoiling the community atmosphere which has always been one of the best features about living in Whalley. Most people enjoy a nice night out, and well-managed licensed premises enhance Whalley. Nobody is trying to stop anybody from having a 'good time' but, unfortunately, some

	licensed businesses have resorted to quantity over quality by advertising an all-night 'party' atmosphere to attract the late-night drunken groups who, because they are intoxicated, are loud, uninhibited and sometimes aggressive. And it isn't just a night economy problem; raucous afternoon bottomless brunches with 'live entertainment, male strippers, bottomless alcohol and chips' cause noise nuisance too. Whalley shouldn't be just for the benefit of license premises. Whalley is a place where lots of different people live and a variety of businesses operate side by side; the CIA is needed to protect everybody from the few rogue licensed businesses who are consistently intruding upon and negatively affecting other people by bringing an unrefined, 'party time' mentality to the village. Vomit on the pavements and empty bottles shouldn't be par for the course. Broken glass in the street is dangerous for children and dogs. I have seen evidence of drug use in the streets and alleys in central Whalley many times as, for some, drug use seems to have become inextricably linked with 'having a good night out'. I've had numerous occasions where people have come into my garden late at night or in the early hours to urinate. This whole issue boils down to what sort of Whalley do we want?
112	The loud music from the Aviary prevents me from sleeping every weekend. If you try to request that they turn the noise down they react badly, and it is very upsetting. People screaming is also disturbing and can be frightening. Have had people on my premises which is alarming. All this takes place on Queen St and Accrington Rd from 9.30 until 2 30 each weekend. I have submitted countless reports over the years. The whole situation is a disgrace.
113	The noise at night has been unbearable. This has been on many occasions and Whalley has become an unpleasant place to live in.
114	There has been an increase in noise late at night/early hours of the morning due to people leaving venues and walking past the house. This can range from loud music, shouting, loud conversations. We have found litter in our garden or just in the road, again, something that wasn't there the night before! There appears to be much more emergency service responses to the village, again, possibly due to anti-social behaviour. The impact of taxis parking in the middle of roads, on both sides of the road, saw me nearly involved in an RTA, ASB in the village itself has increased and driving through the village on a Friday and Saturday evening/night, especially, can be very difficult...taxis all over the place, people just walking out in front of cars...it's an accident waiting to happen!
115	There has been damage to my property. Damage to planters and damage to Christmas lights.
116	Too many visitors park on The Sands for long periods, often over 24 hours. Too much litter left on The sands from takeaways, beverages and snacks. An intoxicated young man was banging on my door, in an attempt to escape a group pursuing him (around midnight). Too many glasses / cans left in, or near the Parish Church Grounds, which is unsightly and disrespectful.
117	Traffic. Parking cars are left overnight around Whalley. We were going to buy on Abbey Field/ Abbot Croft but didn't after seeing how cars are left there as free parking. Also down The Sands near the Abbey and Catholic Church - on a Sunday cars are left.
118	Up to 4am, noise and vehicles causing disturbance.
119	Using local shops during the evening of weekends it feels unsafe to take children. Vomit and glass not cleaned away and still there the next day. Multiple times on weekends over the last year. To be clear these are Friday and Saturday night issues. I would not wish for restrictions to impact restaurants / cafe serving food.
120	Usually within Map 2 area but not exclusive to! All issues generally due to late night drinking. i.e. after 11pm. Noise disturbance, illegally parked taxis, drunks in the road, vomit on pavements, broken glass, damage to flower beds and litter (glasses / bottles etc.).
121	Vomit of pavements, having to walk in the road due to pavements outside licensed premises being crowded with drunks - both day and evening. Vehicles parked on double yellow lines in Church Lane whilst deliveries to licensed premises on King Street, making it difficult to get in and out of Church Lane. Taxis parked on double yellows on King Street.
122	We have a licensed premises outside the Map 2 on the website. We get the backlash of drunken behaviour as people leave the village to go home after a night out. We have had vandalism on our premises, and we have also had people entering our business in terrible drunken states and inflicting verbal and physical abuse on customers and staff.

123	We have been affected by the following: Antisocial behaviour in the form of shouting, screaming, behaviour through the effect of drink/drugs, urinating and vomiting. All on the road where I live, usually at weekend between 11pm - 5am. All observed from my bedroom window!! Increased traffic, partygoers leaving their cars overnight not collecting until usually lunchtime the day after, which means people who go to church (some elderly with mobility issues) cannot park near the church for Mass, which is not acceptable. Whalley is a residential area, which is being spoilt by the behaviour mentioned above, it's time to address the issue.
124	We have been jeered at and observed people actually lying on the floor passed out outside businesses in the late evening. We no longer enjoy socialising in Whalley after 7pm and go elsewhere.
125	We live on King Street in the centre of Whalley and have been subjected to regular late night noise disturbance and anti-social behaviour, particularly at the weekends.
126	We used to live on King Street in Whalley and suffered damage to our property including satellite wires being ripped from the house and window boxes being destroyed. We also complained about late night noise which was being made after licensed hours.
127	We won't go into the centre of Whalley on a Friday or Saturday evening. Walking home from visiting friends we have encountered fighting, blood on the street, shouting and very drunk behaviour, sick on the street and even underwear on the street!!! This is on more than one occasion. Now, because of this, we only go out for meals mid-week and take a taxi home if visiting friends in Whalley.
128	Where I live backs onto The Swan carpark. I frequently hear shouting, foul language from seating area near boundary of Vale House fence and shouting from rear of pub.
129	Witnessed fights outside pub and outside the Aviary numerous times. I have stopped going out in Whalley as a result and fear for my children when they go.
130	Woodlands Drive, in centre of Whalley. Often loud drunken behaviour, antisocial behaviour due to alcohol.
131	<p>Yes I have been severely affected by the impact of the so called "wine bar " establishment operating as late night club, dance, almost strip bar establishments, including early afternoons at weekend, namely the Aviary on a densely residential small street in Whalley. The music is absolutely ridiculously loud and quite obviously flaunting their regulations. The sound proofing installed is simply inadequate and most of it is not soundproofing materials with any Db rating at all, in fact the standard of work is a disgrace and consists mainly of cheap OSB roofing boards and expanding foam which, ironically, will act as a speaker and amplify the "music". This place has repeatedly flouted the rules of licensing agreements due to noise. I was assaulted by the owner when I tried to get sound recording evidence of the excessive music noise and my character painted in such a way on social media that I had to get the police involved, who supported me completely and the post was removed. These people are behaving without any repercussions, I am completely confused as to why the council and licensing committee, who must be able to sort this problem out quite easily, don't. Perhaps they do not want to? I feel a large degree of sympathy for the majority of the commercial businesses in Whalley as they are law abiding business owners who DO integrate with the public of Whalley and improve the standing of Whalley as an impressive village and add to its impressive reputation. I have lived in Whalley over 25 years and been associated with it for 40 years I have never had to deal with anything as underhand and dishonest as this establishment. I am also interested about the conservation area this establishment may fall under as the work carried out on this "sound proofing" is severely substandard and aesthetically offensive. My friends, family and I have lived here for decades, and our lives are being eroded mainly by one dishonest establishment.</p> <p>I work with hospitality, pubs and hotels and I am also knowledgeable about licencing of these establishments. I work closely with many places who would be mortified if they were causing the problems the Aviary were causing to local hard working tax paying residents. I am quite sure if the Aviary read this they would say they are upset and claim that they are working with the neighbours with this problem THIS IS NOT TRUE. I only hope the people who are supposed to represent these tax paying neighbours act soon. Not holding my breath though.</p>

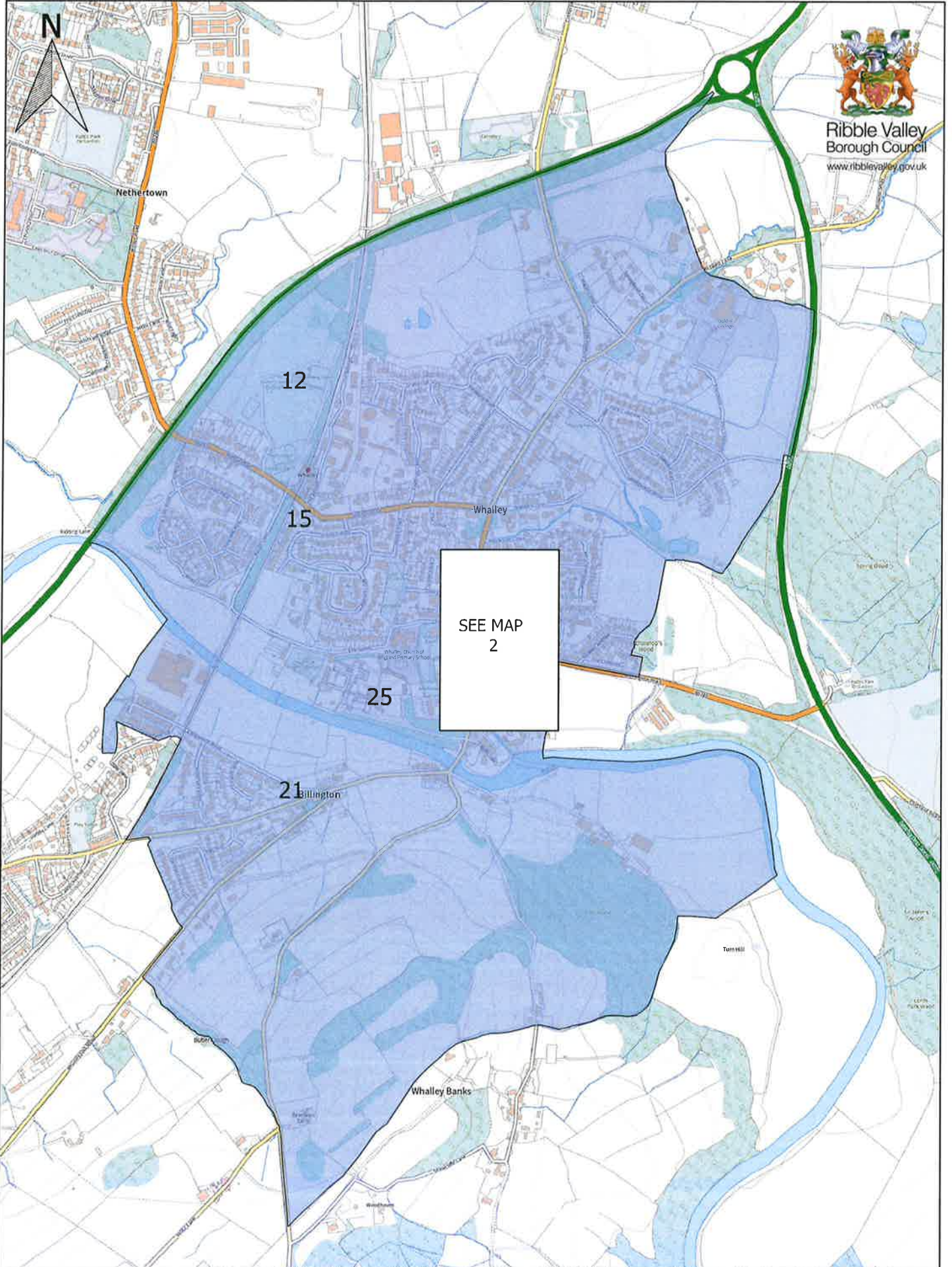
Appendix 1 - Licenced Premises in Whalley 2024

Appendix 2 - Whalley Licenced Premises MAP 1

Appendix 3 - Whalley Licenced Premises MAP 2

Premises Name	Address	Premises Type	Map Reference	Map
Rendevous	16 ACCRINGTON ROAD WHALLEY CLITHEROE BB7 9TD	Public Houses and Bars	1	2
Forum Whalley Limited	41 KING STREET WHALLEY CLITHEROE BB7 9SP	Public Houses and Bars	2	2
Amico Mio	49 KING STREET WHALLEY CLITHEROE BB7 9SP	Restaurants and Cates	3	2
Fifty 9	59 KING STREET WHALLEY CLITHEROE BB7 9SP	Public Houses and Bars	4	2
The Whalley Wine Shop	63 KING STREET WHALLEY CLITHEROE BB7 9SW	Shops and Showrooms	5	2
King Street Kitchen	73 KING STREET WHALLEY CLITHEROE B87 9SW	Restaurants and Cafes	6	2
The Co-operative food	60 KING STREET WHALLEY CLITHEROE B87 9SL	Shops and Showrooms	7	2
De Lacy Arms	61 KING STREET WHALLEY CLITHEROE BB7 9SP	Public Houses and Bars	8	2
Swan Hotel	62 KING STREET WHALLEY CLITHEROE BB7 9SN	Public Houses and Bars	9	2
Abbey Club	12 ACCRINGTON ROAD WHALLEY CLITHEROE BB7 9TD	Licensed Private Members Clubs	10	2
Holden's	3 ACCRINGTON ROAD WHALLEY CLITHEROE BB7 9TD	Public Houses and Bars	11	2
Whalley Sports Club	WHALLEY CRICKET CLUB MITTON ROAD WHALLEY CLITHEROE BB7 9RT	Sporting Activities	12	1
The Aviary	QUEEN STREET WHALLEY CLITHEROE BB7 9TA	Public Houses and Bars	13	2
Spar	9 GEORGE STREET WHALLEY CLITHEROE BB7 9TH	Shops and Showrooms	14	2
Food by Breda Murphy	41 STATION ROAD WHALLEY CLITHEROE BB7 9RH	Restaurants and Cafes	15	1
Trishna	25 KING STREET WHALLEY CLITHEROE BB7 9SP	Restaurants and Cafes	16	2
The Nab Lab	35B KING STREET WHALLEY CLITHEROE BB7 9SP	Training Establishments	17	2
Romero Pizza and Kebabs	37 KING STREET WHALLEY CLITHEROE BB7 9SP	Fast Food/Takeaways Outlets	18	2
Whalley Village Hall	ACCRINGTON ROAD WHALLEY CLITHEROE BB7 9TD	Public and Village Halls	19	2
Dog Inn	55 KING STREET WHALLEY CLITHEROE BB7 9SP	Public Houses and Bars	20	2
Brass Band Club	BILLINGTON AND WHALLEY BRASS BAND CLUB WHALLEY ROAD BILLINGTON	Licensed Private Members Clubs	21	1
Deux Amis	5 GEORGE STREET WHALLEY CLITHEROE BB7 9TH	Restaurants and Cafes	22	2
Salvage House	UNIT 6A ABBEY WORKS KING STREET WHALLEY CLITHEROE BB7 9SP	Public Houses and Bars	23	2
The Whalley Wine Bar	65 - 67 KING STREET WHALLEY CLITHEROE BB7 9SW	Public Houses and Bars	24	2
Whalley Abbey	THE SANDS WHALLEY CLITHEROE BB7 9TN	Residential and Hotel	25	1
The Friary	34 KING STREET WHALLEY CLITHEROE BB7 9SL	Fast Food/Takeaways Outlets	26	2
PLM Fitness	8 ABBEY WORKS BACK KING STREET WHALLEY CLITHEROE BB7 9SP	Public Houses and Bars	27	2
Tapas Forty Seven	47 KING STREET WHALLEY CLITHEROE BB7 ISP	Restaurants and Cafes	28	2

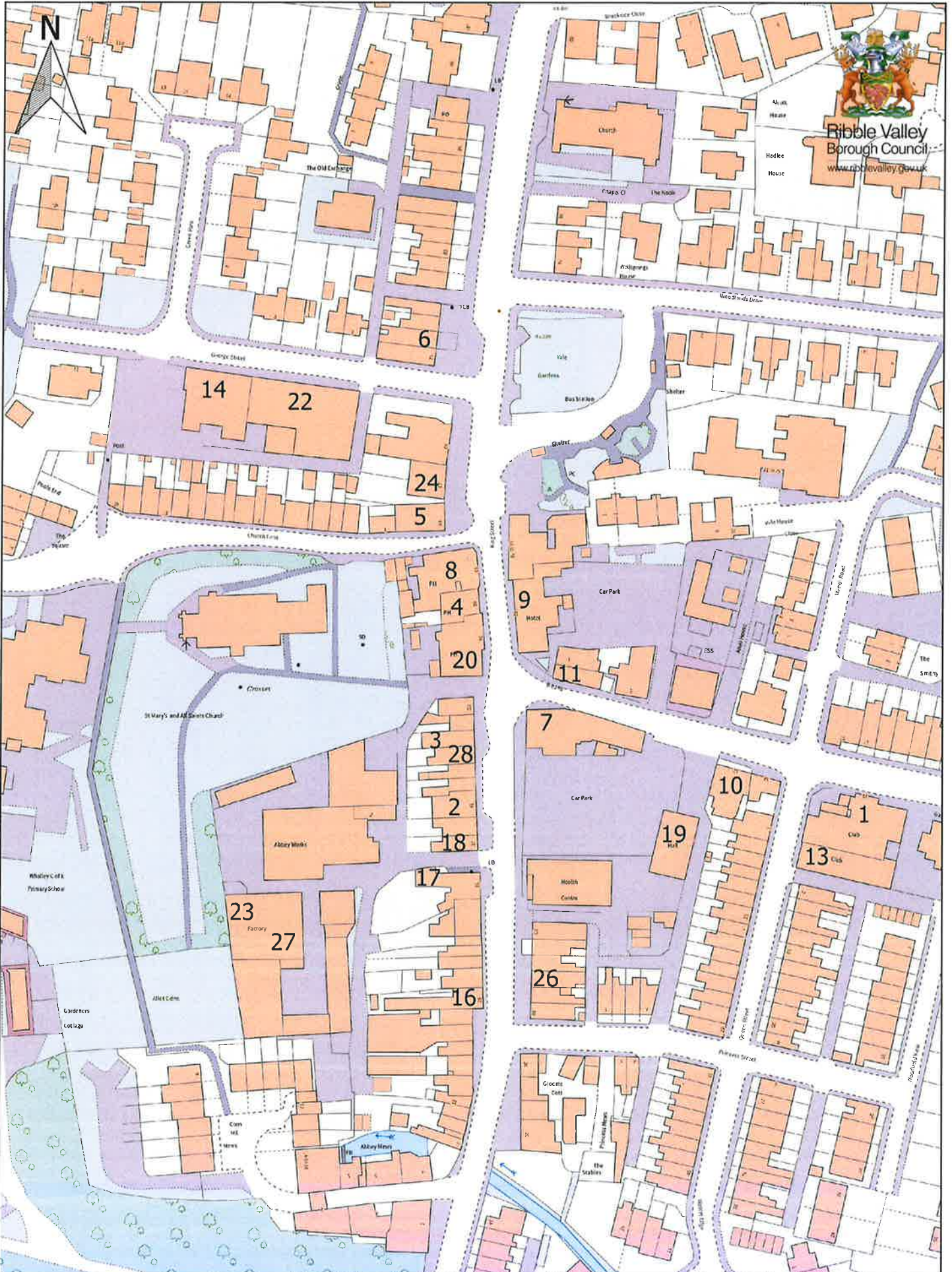
WHALLEY LICENCED PREMISES MAP 1



Scale: 1:10,000
Date: 23 Jul 2024

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WHALLEY LICENCED PREMISES MAP2



Scale: 1:1,500
Date: 22 Jul 2024

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