

RIBBLE VALLEY BOROUGH COUNCIL REPORT TO POLICY AND FINANCE COMMITTEE

meeting date: 30 MARCH 2021
title: VOLUNTARY ORGANISATION GRANTS – CITIZENS ADVICE BUREAU
PERFORMANCE MONITORING INFORMATION
submitted by: DIRECTOR OF RESOURCES
principal author: ARIFAH BHIKHU

1. PURPOSE

- 1.1 To receive and consider the performance monitoring information provided by the Ribble Valley Citizens Advice Bureau for the period October to December 2020.
- 1.2 To consider whether to approve payment of the final quarterly instalment of voluntary organisation grant to the Citizens Advice Bureau for 2020/21.

2. BACKGROUND

- 2.1 At their meeting held in June 2020, the Chief Executive in consultation with the Council Leader and Leader of the opposition reviewed voluntary organisation grant applications and approved grants supporting 21 voluntary organisations across the borough totalling £109,050.
- 2.2 Grant allocations were approved under delegated decision-making powers provided by Emergency Committee in May 2020 as a consequence of COVID-19 social distancing measures.
- 2.3 It was agreed that the Citizens Advice Bureau will be awarded £52,500 for the financial year 2020/21.
- 2.4 Concern was expressed by members in April 2019 that the proposed 2019/20 grant allocation for the Citizens Advice Bureau dominated the grants to be awarded, representing almost half of the total budget available.
- 2.5 Although it was recognised that the Citizens Advice Bureau have an important role to play it was also felt that the Council should receive regular updates on their work with measurable targets in order for the Council to be sure that the grant was well spent.
- 2.6 Members therefore agreed that the grant allocation for the Citizens Advice Bureau of £52,500 be paid quarterly subject to satisfactory monitoring information being received and approved by Policy and Finance Committee.
- 2.7 The first two quarterly grant instalments totalling £26,250 for the current financial year (2020/21) were paid to Citizens Advice Bureau in September 2020 following receipt of monitoring information for the period January to June 2020.
- 2.8 The most recent grant payment of £13,125 was paid in November 2020 following receipt of monitoring information for the period July to September 2020.

3. MONITORING INFORMATION

- 3.1 The manager of the Citizens Advice Bureau has supplied monitoring information for the latest quarter October to December 2020 (Annex 1 - 2)

4. RISK ASSESSMENT

4.1 The approval of this report may have the following implications:

- Resources – assignment of budget for payment of this grant has already been approved and approval of this report would result in the release of the final quarterly grant instalment to Citizens Advice Bureau (£13,125)
- Technical, Environmental and Legal – None
- Political – None
- Reputation – None
- Equality and Diversity –The additional information supplied by the Citizens Advice Bureau (Annex 2) seeks to demonstrate the geographical spread of assistance provided for the period October to December 2020.

5. CONCLUSION

5.1 In June 2020, the Citizens Advice Bureau were awarded £52,500 of the total voluntary organisation grant fund distribution of £109,050.

5.2 Grant payments totalling £39,375 for the first three quarters of this year were paid to Citizens Advice Bureau in September and November 2020.

5.3 Monitoring information for the latest quarter (October to December 2020) has now been included for consideration at Annex 1 to 2.

6. RECOMMENDATION

6.1 To consider the monitoring information supplied by the Citizens Advice Bureau and decide whether to approve payment of the final quarterly instalment totalling £13,125.

ACCOUNTING TECHNICIAN

DIRECTOR OF RESOURCES

PF15-21/AC
10 March 2021

Key Statistics

Ribble Valley (member)

01/10/2020 18/12/2020



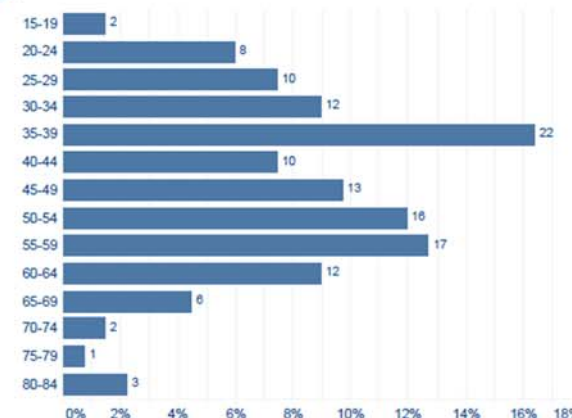
Summary

Clients	142
Quick client contacts	122
Issues	426
Activities	326
Cases	109
Outcomes	
Income gain	£15,478
Debts written off	£33,470
Repayments rescheduled	£9,016
Other	£0

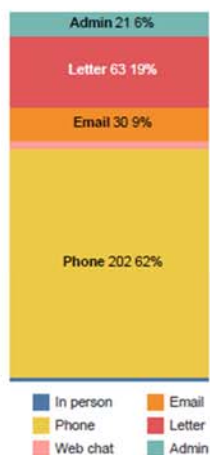
Issues

Issues	Clients
Benefits & tax credits	50
Benefits Universal Credit	45
Consumer goods & services	3
Debt	15
Employment	6
Financial services & capability	2
Health & community care	2
Housing	10
Immigration & asylum	1
Legal	3
Other	16
Relationships & family	6
Tax	1
Travel & transport	2
Utilities & communications	2
Grand Total	426

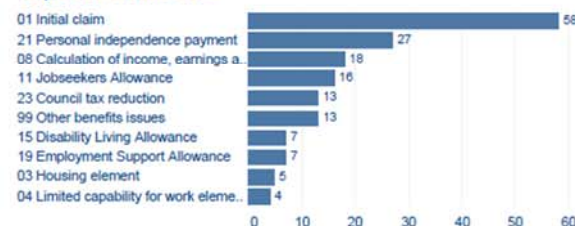
Age



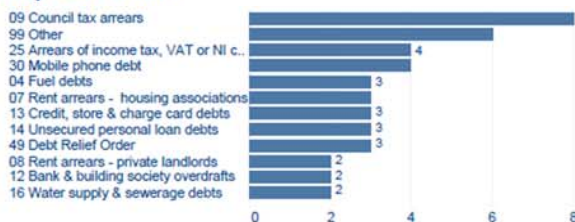
Channel



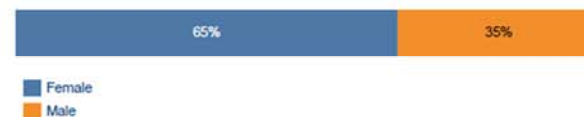
Top benefit issues



Top debt issues



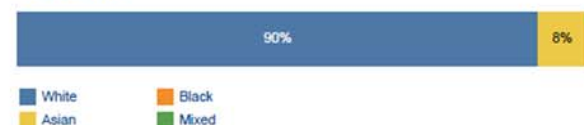
Gender



Disability / Long-term health



Ethnicity



Clients by Ward

Clients (set minium number to display)
From 1

You can click on the data picker to set the minimum number of clients seen (this will filter out wards with lower numbers of clients and allow you to focus on the areas with the highest volumes)

Ward

Local Authority Ward	Local Authority	
Littlemoor	Ribble Valley	13
Primrose	Ribble Valley	13
Salthill	Ribble Valley	13
Edisford & Low Moor	Ribble Valley	12
St Mary's	Ribble Valley	10
Billington & Langho	Ribble Valley	6
Derby & Thornley	Ribble Valley	6
Wiswell & Barrow	Ribble Valley	4
Alston & Hothersall	Ribble Valley	3
Gisburn & Rimington	Ribble Valley	3
Hurst Green & Whitewell	Ribble Valley	3
Ribchester	Ribble Valley	3
Sabden	Ribble Valley	3
Whalley & Painter Wood	Ribble Valley	3
Wilpshire & Ramsgreave	Ribble Valley	3
Dilworth	Ribble Valley	2
West Bradford & Grindleton	Ribble Valley	2
Brockhall & Dinckley	Ribble Valley	1
Chatburn	Ribble Valley	1
Chipping	Ribble Valley	1
East Whalley, Read & Simonstone	Ribble Valley	1
Mellor	Ribble Valley	1
Waddington, Bashall Eaves & Mitton	Ribble Valley	1
Whalley Nethertown	Ribble Valley	1

